BEFORE THE ARIZONA STATE BOARD OF TECHNICAL REGISTRATION

In the Matter of:	Case No.: HI22-039
Celia Webb Certified Home Inspector Certification No. 71570	CONSENT AGREEMENT and ORDER OF DISCIPLINE
Always Faithful Home Inspection, LLC	
Firm Registration No. 20330	
Respondents	

In the interest of a prompt and judicious resolution of the above-captioned matter before the Arizona State Board of Technical Registration ("Board") and consistent with the public interest, statutory requirements, and the responsibilities of the Board, and pursuant to A.R.S. § 32-101 et seq., and A.A.C. R4-30-120(G), the undersigned party, Celia Webb ("Respondent"), holder of Registration No. 71570, Always Faithful Home Inspection, LLC ("Respondent Firm"), holder of Firm Registration No. 20330, and the Board enter into the following Recitals, Findings of Fact, Conclusions of Law and Order ("Consent Agreement") as a final disposition of this matter.

RECITALS

- 1. Respondent has read and understands this Consent Agreement and has had the opportunity to discuss this Consent Agreement with an attorney, or has waived the opportunity to discuss this Consent Agreement with an attorney.
- 2. Respondent understands that he has a right to a public administrative hearing concerning this case. He further acknowledges that at such formal hearing he could present evidence and cross-examine witnesses. By entering into this Consent Agreement, Respondent knowingly, voluntarily, and irrevocably waives his right to such an administrative hearing, as well as rights of rehearing, review, reconsideration, appeal, judicial review or any other administrative and/or judicial action concerning the matters

set forth herein.

- 3. Respondent affirmatively agrees that this Consent Agreement shall be irrevocable.
- 4. Respondent understands that this Consent Agreement or any part of the agreement may be considered in any future disciplinary action by the Board against her.
- 5. The Consent Agreement, any record prepared in this matter, all investigative materials prepared or received by the Board and all related exhibits and materials, are public records upon acceptance by the Board of this Consent Agreement and may be retained in the Board's files pertaining to this matter.
- 6. Respondent understands this Consent Agreement deals with Board case number HI22-039 involving allegations that Respondent engaged in conduct that would subject her to discipline under the Board's statutes and rules. The investigation into these allegations against Respondent shall be concluded upon the Board's adoption of this Consent Agreement.
- 7. Respondent understands that this Consent Agreement does not constitute a dismissal or resolution of any other matters currently pending before the Board, if any, and does not constitute any waiver, express or implied, of the Board's statutory authority or jurisdiction regarding any other pending or future investigation, action or proceeding.
- 8. Respondent also understands that acceptance of this Consent Agreement does not preclude any other agency, subdivision, or officer of this State from instituting any other civil or criminal proceedings with respect to the conduct that is the subject of this Consent Agreement.
- 9. Respondent acknowledges and agrees that, upon signing this Consent Agreement and returning this document to the Board's Executive Director, he may not revoke his acceptance of the Consent Agreement or make any modifications to the document regardless of whether the Consent Agreement has been signed on behalf of the Board. Any modification to this original document is ineffective and void unless mutually agreed by the parties in writing.

- 10. This Consent Agreement is subject to the approval of the Board and is effective only when accepted by the Board and signed on behalf of the Board. If the Board does not accept this Consent Agreement, the Board retains its authority to hold a formal administrative hearing pursuant to A.R.S. § 32-128(E). In the event that the Board does not approve this Consent Agreement, it is withdrawn and shall be of no evidentiary value and shall not be relied upon nor introduced in any action by any party, except that the parties agree that should the Board reject this Consent Agreement and this case proceeds to hearing, Respondent shall assert no claim that the Board was prejudiced by its review and discussion of this document or any records relating thereto.
- 11. If a court of competent jurisdiction rules that any part of this Consent Agreement is void or otherwise unenforceable, the remainder of the Consent Agreement shall remain in full force and effect.
- 12. Respondent understands that any violation of this Consent Agreement may result in disciplinary action, including suspension or revocation of the registration under A.R.S. § 32-150.
- 13. Respondent agrees that the Board will adopt the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

- 1. The Board is the duly constituted authority for the regulation and control of the practice of Home Inspections in the State of Arizona.
- 2. Respondent is the holder of Arizona Certified Home Inspector Certification No. 71570.
- 3. Respondent Firm is the holder of Registration No. 20330, which expired on April 11, 2022.
- 4. On or about May 18, 2022, Respondent conducted a home inspection at 6326 East Scarlett Street in Tucson, Arizona.
- 5. On or about May 19, 2022, Alleger filed a complaint with the Board alleging that Respondent, after conducting a home inspection at 6326 E Scarlett St. in Tucson,

Arizona, on or about May 18, 2022, erroneously reported that bedroom windows were safety hazards because they were too high from the ground.

- 6. On or about June 22, 2022, Respondent Firm's registration was renewed.
- 7. On September 26, 2022, an Enforcement Advisory Committee (EAC) meeting was held to discuss the case. After reviewing the evidence and interviewing Respondent, the Committee determined that Respondent failed to conduct a home inspection in accordance with the Standards of Professional Practice for Arizona Home Inspectors ("S.O.P") and found that:
 - a) Respondent failed to include the legible name of the inspector in the agreement as required in S.O.P #2.2
 - b) Respondent failed to include the firm address in the agreement as required in S.O.P #2.2
 - c) Respondent failed to report on the type and condition of the floor as required in S.O.P #4.1 and S.O.P #4.2
 - d) Respondent failed to report on the condition of the exterior wall structure as required in S.O.P #4.1
 - e) Respondent failed to report on type and condition of columns as required in S.O.P #4.1 and S.O.P #4.2
 - f) Respondent failed to report on the type and condition of roof structure as required in S.O.P #4.1 and S.O.P #4.2.
 - g) Respondent failed to report on the condition of exterior wall flashing as required in S.O.P #5.1
 - h) Respondent failed to report on the condition of grading and drainage as required in S.O.P #5.1
 - i) Respondent failed to report on the condition of the roof drainage system as required in S.O.P # 6.1
 - j) Respondent failed to report on the condition of the piping supports as required in S.O.P # 7.1

- k) Respondent failed to report on the type and condition of waste and vent piping as required in S.O.P #7.1 and S.O.P. #7.2
- Respondent failed to report on the condition of automatic safety controls as required in S.O.P #7.1
- m) Respondent failed to report on the condition of fuel storage and distribution systems as required in S.O.P #7.1
- n) Respondent failed to report on the type and condition of the service type as required in S.O.P. #8.1 and S.O.P. #8.2
- o) Respondent failed to report on the type and condition of the service conductor as required in S.O.P. #8.1 and S.O.P. #8.2
- p) Respondent failed to report on the type and condition of the overcurrent protection devices as required by S.O.P. #8.1 and S.O.P. #8.2
- q) Respondent failed to report on the type and condition of voltages as required by S.O.P # 8.1 and S.O.P. #8.2
- r) Respondent failed to report on the condition of compatibility as required by S.O.P. #8.1
- s) Respondent failed to report on the condition of heating automatic safety controls as required in S.O.P #9.1
- t) Respondent failed to report on the condition of attic ventilation as required in S.O.P #12.1
- Respondent failed to report on the type and condition of the vapor retarder as required in S.O.P # 12.1 and S.O.P #12.2
- 8. In regards to the Standards of Professional Practice for Arizona Home Inspectors ("S.O.P") for Swimming Pools and Spas, the EAC Committee found that:
 - a) Respondent failed to report on the type and condition of the interior finish material as required by S.O.P #3.1

- Respondent failed to report on the presence of cross connections as required by S.O.P #3.1
- c) Respondent failed to report on the condition of the electrical components as required by S.O.P #3.1
- d) Respondent failed to report on presence of entrapment prevention components as required by S.O.P #3.1

CONCLUSIONS OF LAW

- 1. The Board has jurisdiction in this matter pursuant to A.R.S. § 32-101, et seq.
- 2. The conduct alleged in the Findings of Fact constitutes grounds for discipline pursuant to A.R.S. § 32-121 and A.R.S. § 32-141, in that Respondent and Respondent Firm offered home inspection services without Firm registration with the Board.
- 3. The conduct alleged in the Findings of Fact constitutes grounds for discipline pursuant to A.R.S. § 32-128(C)(4) as it relates to A.A.C. R4-30-301.01, in that Respondent failed to conduct a home inspection in accordance with the Standards of Professional Practice for Arizona Home Inspectors.

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, the Board issues the following Order:

- 1. LETTER OF REPRIMAND. Respondent is hereby issued a Letter of Reprimand.
- 2. STAYED SUSPENSION AND PROBATION. Respondent's registration as Certified Home Inspector, No. 71570, shall be suspended for 90 days; however, the suspension is stayed for as long as Respondent remains in compliance with this Order. During the stay of suspension, Respondent's registration as a Certified Home Inspector is placed on probation for 90 days. If Respondent is non-compliant with any terms of this Order during the 90 day stayed suspension and probation period, the stay of the suspension shall be lifted and Respondent's registration as a Certified Home Inspector shall be automatically suspended without a formal hearing, and remain suspended until

27

28

Respondent is compliant with all terms of this Order

- 3. ADMINISTRATIVE PENALTY. Within ninety (90) days from the effective date of this Consent Agreement, Respondent shall pay an administrative penalty of Six Hundred and Fifty Dollars (\$650.00) by certified check or money order made payable to the State of Arizona Board of Technical Registration.
- 4. COST OF INVESTIGATION. Within sixty (60) days from the effective date of this Consent Agreement, Respondent shall pay the cost of investigation of this case to the Board in the amount of Four Hundred and Ten Dollars (\$410.00) by certified check or money order made payable to the State of Arizona Board of Technical Registration, according to the provisions of A.R.S. § 32-128(H).
- 5. PEER REVIEW. Within sixty (60) days of the effective date of this Consent Agreement, Respondent shall accompany a supervising Certified Home Inspector ("Peer Reviewer") for two (2) Home Inspections, and perform inspections at the same time and location as the Peer Reviewer. Respondent shall write a Home Inspection Report, and submit the written report to the Peer Reviewer for review. The Respondent may select his Peer Reviewer who shall be in good standing with the Board and shall not have received any disciplinary action from the Board within the last 3-years. The Peer Reviewer shall have been continuously certified by the Board as a Home Inspector for at least five (5) years and shall have conducted at least two hundred and fifty (250) Home Inspections in the State of Arizona. The Respondent shall cause the Peer Reviewer to sign and notarize an Affidavit and Agreement to Conduct Peer Review with the Board affirming that the Peer Reviewer has met the Peer Review selection criteria prior to conducting any Peer Reviews. At the conclusion of each peer reviewed Home Inspection, Respondent will submit his work product, specifically a Home Inspection Report, to the Peer Reviewer who will review and make all corrections to the Respondent's Home Inspection Report necessary for the report to meet the Standards of Professional Practice for Arizona Home Inspectors. Respondent shall not perform any Home Inspections or provide any client with a Home Inspection Report for a fee, until all

Peer Reviews are completed. Respondent shall ensure that the Peer Reviewer provides a written report to the Board after each peer reviewed Home Inspection, detailing any deficiencies in Respondent's practice, and certifying that the deficiencies have been explained and corrected, in so far as the peer reviewed Home Inspection is concerned. Respondent shall retain the Peer Reviewer at her own expense.

- 6. OBEY ALL LAWS. Respondent shall obey all federal, state and local laws, as well as, all rules governing the practice of Home Inspection in the State of Arizona. The Board shall consider any violation of this paragraph to be a separate violation of the rules and statues governing the Arizona Board of Technical Registration. The Board may also consider Respondent's non-compliance with this Order as a separate violation of A.R.S. § 32-150.
- 7. RENEWAL OF REGISTRATION. Respondent and Respondent Firm shall timely renew their Arizona registration as a Certified Home Inspector and a Home Inspection Firm, and timely pay all required registration fees.
- 8. EFFECTIVE DATE. The effective date of this Consent Agreement is the date the Respondent and Board sign the Consent Agreement. If the dates are different, the effective date is the later of the two dates.
- 9. COSTS OF COMPLIANCE. Respondent shall pay all costs associated with complying with this Consent Agreement.
- 10. NONCOMPLIANCE. If Respondent violates this Order in any way or fails to fulfill the requirements of this Order, the Board, after giving notice and the opportunity to be heard, may revoke, suspend or take other disciplinary actions against the registration. The issue at such a hearing will be limited solely to whether this Order has been violated.

1	
2 3	Consent Agreement and Order, No. HI22-039 accepted this 1st day of November, 2022.
4	Celia Webb.
5	Celia Webb, on behalf of herself and Always Faithful Home Inspections,
6	LLC., Respondents
7	ORIGINAL filed this 1st day of
8	November, 2022, with:
9	Arizona State Board of Technical Registration
10	1110 W. Washington, Suite 240 Phoenix, AZ 85007
11	CODY CALCAN AND AND AND AND AND AND AND AND AND A
12	COPY of the foregoing mailed via Certified Mail No. 9214 890/ 9434 4400 0898 67 and
13	First Class mail this 15 day of NOVEMBEY, 2022, to:
14 15	
16	1642 W Osasuna Drive
17	
18	
19	
20	By: Kaulyn Crawford
21	
22	
23	
24	
25	
26	
27	
28	